



Redistricting and How You Can Participate

Following the census, California public agencies are required to adjust the lines of voting districts to reflect how local populations may have changed. As required by Elections Code, CVWD must update and adjust the boundaries of electoral districts to ensure the community is equally represented. This process, called redistricting, is important in ensuring that each division has an opportunity to elect the candidate that represents their geographic area. CVWD will hold Public Hearings and we encourage you to participate to provide feedback on how the division maps should be drawn.

UPCOMING PUBLIC HEARINGS

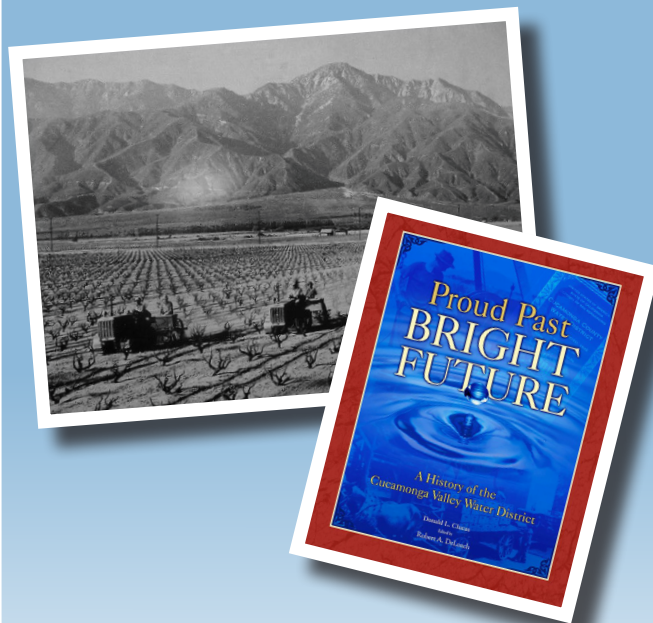
- December 14, 2021 at 6:00 p.m.
- January 25, 2022 at 6:00 p.m.

Location: 10440 Ashford St., Rancho Cucamonga

You can also submit public comments, including suggested draft maps, by emailing: districts@cvwdwater.com.

Journey Through the Decades with CVWD

Earlier this year, the District launched its first podcast, *CVWD Through the Decades*. This history-based podcast features nine episodes that take listeners on a journey from the time of this area's early settlers and water pioneers, to the creative and innovative minds who worked together to ensure a reliable water supply for the Cucamonga Valley today and beyond. We encourage you to listen on your favorite podcast app or by visiting our website at www.CVWDwater.com/TTDpodcast.



PROUD PAST BRIGHT FUTURE IS NOW AVAILABLE ONLINE!

Want to learn more about the history of the Cucamonga Valley? Download the e-book today to begin your journey through the decades!

Visit www.CVWDwater.com/History.

CVWD Education Opportunities

CVWD FIELD TRIPS

CVWD is offering virtual and in-person field trips for K-8th grade students during the 2021-2022 school year. Dates are limited. Visit www.CVWDwater.com/FieldTrips for more information.



HIGH SCHOOL SENIOR SCHOLARSHIPS

The Water Education Water Awareness Committee (WEWAC) is offering scholarships up to \$1,500 for high school seniors planning to attend a two or four year college! Visit usewaterwisely.com for more details.

HOLIDAY OFFICE CLOSURES

- **November 25-26:** Closed in observance of Thanksgiving Holiday
- **December 24:** Closed in observance of Christmas Holiday
- **December 31:** Closed in observance of New Year Holiday

ON-DEMAND LANDSCAPE WORKSHOPS AVAILABLE!

- DIY Raised Bed Construction & Vegetable Gardening
- Rebate Ready: Plant Selection & Grass Removal
- Smart Sprinklers
- Succulent Savvy

Watch on-demand landscape workshops at www.CVWDwater.com/LandscapeWorkshops.

General Information

909-987-2591

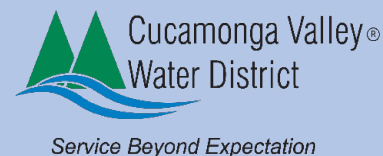
Customer Service: 855-654-CVWD

Bill Pay: 855-654-CVWD
CVWDwater.com

Email: info@CVWDwater.com

Office Hours:

Mon. through Thurs. 7:30 a.m. - 5:30 p.m.
Friday 7:30 a.m. - 4:30 p.m.



Board of Directors

Randall James Reed, President

Luis Cetina, Vice President

James V. Curatalo Jr., Director

Mark Gibboney, Director

Kevin Kenley, Director

The Pipeline

District News, Programs, and Events FALL 2021



Service Beyond Expectation



Providing Reliable Water No Matter the Forecast

Drought is nothing new to California. In fact, southern California water agencies continually plan and prepare for cycles of extreme dry periods. For decades, CVWD has been committed to long term planning to ensure our community has the water it needs, now and in the future. The last drought emergency (2015-2016) demonstrated that CVWD and southern California water agencies are prepared for dry weather periods. Our planning, plus the collaboration and efforts by the communities we serve were extremely successful. CVWD customers reduced water usage by 28% in the last drought!

On an average year, 50% of CVWD's water supply comes from northern California. Reservoirs critical to our imported supply in northern California are extremely low, but that is why we have invested a great deal into local water supplies.

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In This Issue:

- Water Professionals Appreciation Week
- 2021 Legislative Efforts
- Ensuring a Reliable Water Future
- CVWD Redistricting

Notice to Customers

CVWD office is now open. For the latest District updates on COVID-19, visit our website or follow us on social media.

CUCAMONGA VALLEY WATER DISTRICT

855-654-CVWD

CVWDwater.com

10440 Ashford St.

RC, 91730

FOLLOW US!



Providing Reliable Water No Matter the Forecast

(continued from pg. 1)

Increasing groundwater storage and utilizing other sources allows us flexibility during dry periods. Diversifying our water supply portfolio, investing in groundwater storage and groundwater treatment, maximizing recycled water, and water use efficiency are all critical components in our strategic planning.

Recently, Governor Gavin Newsom expanded the drought proclamation to all 58 counties in California, including San Bernardino County. You can be assured that CVWD has prepared to weather these dry times, and you will have the water you need. Drought or not, we live in a warm, dry climate, and we must always use water wisely. We encourage customers to keep being water-wise, and we will keep you updated on the latest drought news and its local impacts.

CVWD encourages wise water use and recommends the best practices below:

- No hosing of paved surfaces such as driveways, streets, and sidewalks
- Use a shutoff nozzle on all hoses
- If decorative fountains are in use, utilize a recirculating water system
- Fix leaks and broken sprinklers immediately
- Ensure there is no sprinkler overspray or runoff
- No watering within 48 hours after it rains

If you want to learn more about how CVWD handles drought or other ways to improve your water use efficiency, we encourage you to visit our website at www.CVWDwater.com/Drought-Response.



Water Pros Recognized During Water Professionals Appreciation Week

Every year, CVWD recognizes the second week of October as Water Professionals Appreciation Week to highlight the important role of water industry professionals in ensuring safe and reliable water, wastewater, and recycled water in California. CVWD is proud to honor our talented employees for their contributions to the District and for their dedication to serving the community 24 hours a day, 365 days a year. Thank you, CVWD #WaterPros!

"I take great pleasure in serving our customers by providing simple water saving tips that allow them to be water efficient. I am looking forward to meeting with more of our customers for a chance to provide service beyond expectation."

—James M., Field Service Representative



"I love being a water professional because I get to collaborate with a variety of different departments to ensure they have the resources necessary to provide our customers with clean, safe, and reliable water."

—Brenda W., GIS Analyst

CVWD's 2020-2021 Legislative Efforts

CVWD diligently advocates throughout the year for common sense laws and regulations which impact the District's ability to provide high quality and efficient water & sewer services to our customers. During the 2020-2021 legislative session, the District submitted over 200 letters, made numerous phone calls, and met with local legislators. These efforts help impact statewide decisions that can affect us locally. One example of CVWD's legislative efforts was our support of AB 818 "Solid waste: premoistened nonwoven disposable wipes." This bill was signed by Governor Newsom in October and will require certain premoistened, nonwoven disposable wipes manufactured on or after January 1, 2022, to be labeled clearly with the phrase "Do Not Flush" on the side of the product package. Wet wipes have been shown to cause significant damage to residential septic systems, resulting in expensive repairs and remediation for homeowners, as well as clogging wastewater systems. This bill will help consumers be aware of how to properly dispose of these products. This is one way CVWD provides Service Beyond Expectation. Visit CVWDwater.com to learn more about our legislative efforts.



INTERESTED IN REMOVING YOUR GRASS THIS FALL?

Check out the Turf Replacement Rebate Program for information about receiving \$3 per square foot of grass removed.

Visit SoCalWaterSmart.com for full eligibility requirements and to apply or call 888-376-3314.



CVWD Ensuring a Reliable Water Future

CVWD is pleased to announce the completion of Reservoir 3A. This reservoir replaced the District's oldest existing reservoir and is a critical piece of CVWD's water delivery system, especially for the northwest portion of our service area. The Reservoir 3A Replacement Project will help us to continue meeting the needs of our customers now and in the future. For more information about this project and other important projects, please visit www.CVWDwater.com/Projects.

Rate Change to Maintain High Level of Services

On September 28, CVWD Board of Directors adopted changes to water rates and charges that will be implemented beginning January 1, 2022. The impact of the changes in the rates and charges for water will vary based upon actual water consumption and meter size. The rate increases are necessary to meet increased costs of purchasing water, operations and maintenance costs, planned and unplanned capital improvement projects, and to ensure continued prudent financial management of the District.

To learn how the new rates will impact your water bill, contact our Customer Service Team at 855-654-CVWD (2893) or visit CVWDwater.com/Rates for more information.